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2.5.1 Mechanism of Internal/ External Assessment is transparent and the grievance redressal system is time - bound and efficient.

Note: The supporting documents for this metric exceed the upload limit of 5 MB. Hence the documents are made available in HEI website and the links for the metric is given below.

Metric	Parameter	Link
	Mechanism of Internal / External Assessment is	
2.5.1	transparent and the grievance redressal system is time-	<u>VIEW</u>
	bound and efficient	