



## NAAC DVV CLARIFICATION

### Criteria - 5

#### Key Indicator – 5.1 Student Support

Metric No.	Particulars
5.1.4	<p>The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none"> <li>1. Implementation of guidelines of statutory/regulatory bodies</li> <li>2. Organization wide awareness and undertakings on policies with zero tolerance</li> <li>3. Mechanisms for submission of online/offline students' grievances</li> <li>4. Timely redressal of the grievances through appropriate committees</li> </ol>

#### HEI Input:

A. All of the above

DVV Clarification	HEI Response
Please provide evidence of the formation of internal committees, Grievances Committee, or other committee in accordance with UGC guidelines.	Evidence of the formation of internal committees, Grievances Committee, or other committee in accordance with UGC guidelines is provided
Provide circulars, web links, or committee reports explaining the purpose of the metric.	Circulars, web links, or committee reports explaining the purpose of the metric is provided
Additionally, share the minutes of meetings held by the student grievance committee, as per the metric	Additionally, minutes of meetings held by the student grievance committee, as per the metric is provided.
In case if documents are in regional language please provide translated copy in English.	HEI Ensures that all the documents provided are in English.
Google drive links are not accepted.	HEI Ensures that all the documents provided are in HEI Website only, Not in Google drive.



**Madurai Gandhi N.M.R. Subbaraman College for Women**  
Affiliated to Madurai Kamaraj University  
Approved by UGC Under Section(2f) Status| ISO 9001:2015 Certified Institution  
4A, Teppakulam – Anuppanadi Road, Madurai – 625 009. Ph:0452-2312948  
Web site: [www.mgnmrscwcollege.in](http://www.mgnmrscwcollege.in) Email: [mgnmrscw2010@gmail.com](mailto:mgnmrscw2010@gmail.com)

---

### LIST OF DOCUMENTS UPLOADED

S. No.	Content	Link
1	Evidence of the formation of Internal committees, Grievances Committee or other committees in accordance with UGC guidelines.	<a href="#">VIEW</a>
2	Circular, web-link or committee reports	<a href="#">VIEW</a>
3	Minutes of the meetings of student grievance committee	<a href="#">VIEW</a>